

Lanka Rating Agency

# **Rating Report**

# LOLC Finance - LKR 05bn Listed Debentures (Maturity 2025)

Report Contents
1. Rating Analysis
2. Financial Information

3. Rating Scale4. Regulatory and Supplementary Disclosure

| Rating History     |                  |          |          |              |  |  |  |
|--------------------|------------------|----------|----------|--------------|--|--|--|
| Dissemination Date | Long Term Rating | Outlook  | Action   | Rating Watch |  |  |  |
| 08-Aug-2024        | А                | Positive | Maintain | -            |  |  |  |
| 16-Mar-2023        | А                | Stable   | Initial  | -            |  |  |  |

# **Rating Rationale and Key Rating Drivers**

LOLC Finance PLC ("LOFC" or "the Company") maintains its very strong position as the largest Licensed Finance Company (LFC) in the sector. The Company's dominant position is underpinned by its association with LOLC Group that has diversified investments in several sectors. During FY24, LOFC's Net Interst Income (NII) surged to LKR~38bn, ~15.4% increase from FY23. The Company's core spread improved ~11% in FY24 (FY23: ~10%), in line with decreasing interest rates in Sri Lanka as liabilities were re-priced at lower rates. In terms of profitability, LOFC's Profit After Tax rose significantly by ~40%, reaching to LKR~21.6bn in FY24 (FY:23 LKR~15.4bn). This was on account of improved net interest income and substantial supplementary income. However, the Company's operational and non-markup expenses remain high in relevance to its total interest income. LOFC's core income constitutes ~73.8% of its total income, while its non-core income, including fair value gains from investment properties and government securities, and write-backs of provisions, makes up a significant share of ~26.2%. In terms of credit risk, the Company's NPL ratio remains below the industry average, with a 90-day gross NPL of ~13.86% and a net NPL of ~10.49% in FY24 but is higher than comparable peers. The rating incorporates the Company's solid capitalization with its Capital Adequacy Ratio, clocking in at ~23% in FY24 (FY23: ~21.71%), well above the regulatory requirement set by the CBSL.

The assigned "Positive Outlook" reflects the Company's improved performance indicators. Continuation of the growth momentum and sustenance of strong key performance and financial indicators are essential for an upgrade consideration. In addition, improvement in core income and rationalization of administrative expenses are imperative as the Company consolidates its position after series of mergers. The Company continues to be a vital profit-generating entity for the Group, therefore, the flow of funds to the Holding level is largely influenced by the Company's profitability. Significant slowdown in growth, rise in NPLs and reduction in total capital through dividends to lower capita augmentation will be negative for rating.

| Disclosure   |  |  |  |  |
|--|--|--|--|--|
| Name of Rated Entity         LOLC Finance - LKR 05bn Listed Debentures (Maturity 2025) |  |  |  |  |
| Type of Relationship   | Solicited  |  |  |  |
| Purpose of the Rating  | Debt Instrument Rating   |  |  |  |
| Applicable Criteria  | Methodology   Debt Instrument Rating(Jun-22),Methodology   Non-Banking Finance Companies<br>Rating(Jun-22) |  |  |  |
| Related Research   | Sector Study   Leasing & Finance Companies(Aug-23)   |  |  |  |
| Rating Analysts  | Nilum Liyana Arachchi   nilum@lra.com.lk   +94 114 500099  |  |  |  |



#### Lanka Rating Agency

#### **Issuer Profile**

**Profile** LOLC Finance PLC ("LOFC" or "the Company") is a quoted public company with limited liability. The Company is registered as a Finance Company under the provisions of the Finance Business Act No. 42 of 2011. The Company was incorporated in 2001 and listed on the Colombo Stock Exchange ("CSE") in 2011. LOFC is registered under the Securities and Exchange Commission as a Market Intermediary to perform the functions of a Margin Provider. Currently, the Company is listed in Diri Savi Board of CSE. LOFC amalgamated with Commercial Leasing and Finance PLC ("CLF") in March 2022. CLF merged with Sinhaputhra Finance PLC ("SFPLC") prior to this merger. LOFC further merged with LOLC Development Finance PLC ("LODF") effective 31st January 2023. The principal activities of LOFC include leasing, loans, margin trading, mobilization of public deposits, and alternative financing. It has introduced digital inhouse developed products such as iPay, OYES and Oasys.

**Ownership** The largest shareholder of LOFC is LOLC Ceylon Holdings PLC ("LOCH"). It owns ~90.96% of the Company as at FY24. LOLC Asia Private Limited (LOAL) owns ~5.72%. LOCH and LOAL is ultimately owned by LOLC Holdings PLC with the effective shareholding of ~82% of the LOFC. The ultimate beneficial owner, Mr. Ishara Nanayakkara, is a prominent businessman in Sri Lanka and the largest shareholder of LOLC Holdings PLC ("LOLC"). He joined the board of LOLC in 2002. The diversity and the structure of the holding company brings stability to LOFC. LOLC is a highly diversified group in Sri Lanka. It has investments in Licensed Finance Companies, Insurance, Banks, Plantations, Leisure, Information Technologies, Construction, and Real Estate. LOLC Holdings PLC Group has earned a profit after tax of LKR~21.7bn in FY24 (FY23: LKR~21.6bn). It has an asset base amounting to LKR~1.7tn (FY23: LKR~1.56tn) and equity amounting to LKR~489bn (FY23: LKR~434bn).

Governance The Board consists of seven directors, out of which six are Non-Executive Directors including four Independent Directors. The Company has appointed Mr. P A Wijeratne as a Senior Independent Director since the Chairman of the Board is not an Independent Director. The Chairman of the Board, Mr. F K C P N Dias, was appointed in 2020 and possesses an experience close to 30 years. The Board of Directors possess a wealth of knowledge to run the affairs of the Company. The Board of Directors have formed five Board sub-committees, namely, Board Audit Committee ("BAC"), Integrated Risk Management Committee ("IRMC"), HR & Remuneration Committee, Related Party Transaction Review Committee and Nomination Committee. The External Auditors of the Company, Ernst & Young, Ford Rhodes, issued an unqualified audit opinion pertaining to the financial statements of FY23.

Management The Company has in place a robust organizational structure to efficiently support and optimize the functions of LOFC, ensuring seamless coordination and effective utilization of resources. The management team is headed by the CEO, Mr. Thilakaratne, who was also the Director/CEO of CLF previously. He has over 25 years of experience in the financial sector and is supported by a large management team with relevant experience and qualifications. The Company has formed four management committees, namely, Credit Committee, Asset & Liability Committee, Legal Settlement Committee and Management Committee. These committees assist the Company in executing and monitoring its operations smoothly. The IT department uses "Fusion" as its information system It is an in-house developed core banking system. It also has an online banking platform, a mobile banking application, call center modules, LOFC trading system and Oracle as its main systems and software. The departments report risk to the CEO and afterward Enterprise Risk Management communicates risk to the Board. IRMC/BAC advises Board regarding risks. The internal audit does spot audit per branch annually for concentrated branches. Issues require the branch/division to submit a recovery plan.

**Business Risk** At present, there are 33 Licensed Finance Companies ("LFC") in Sri Lanka, out of which 28 are listed. In FY23, the sector profitability contracted by ~47% to LKR~31,460mn. The sector's profitability for 9MFY24 was recorded at LKR~34,799mn. Interest income of the sector for 9MFY24 amounted to LKR~253,072mn (9MFY23: LKR~222,762mn), which represents significant increase of ~14% in the interest income. Net interest income also showed a significant increase of ~20% as during 9MFY24. As at 9MFY24, LFC sector asset base stood at LKR~1,693bn and equity stood at LKR~409bn. LOFC is the largest player in the LFC sector in Sri Lanka as per the asset base, equity and profits in 9MFY24. It occupies ~22% of assets, ~28.5% of equity and 45% of profits from the industry. The Company's interest income has rapidly increased by ~9% amounting to LKR~75,006mn in FY24 from LKR~69,040mn in FY23. Net Interest Income also improved by ~15.4% to LKR~38bn in FY24 compared to LKR~32.9bn in FY23. LOFC's core income constitutes ~73.8% of its total income, while its non-core income, including fair value gains from investment properties and government securities, and write-backs of provisions, makes up a significant share of ~26.2%. In FY24, interest expenses increased only by 2% compared to FY23 due to reduction in interest expenses on overdrafts and savings deposits. The Company earned a profit after tax (PAT) of LKR~21.6bn during FY24, compared to an LKR~15.4bn profit after tax in FY23, which is a ~40% YoY increase. In FY23, PAT decreased by ~9% YoY owed to an increase in the personnel expenses by ~70%, and overall General and Administration Expenses by ~91% YoY basis. The Company now operates as the largest LFC in the country, as per the asset base following the amalgamation with CLF and SFPLC. The Company plans on focusing on gold loans and credit cards in the short term. Capitalizing on its large size, the Company also plans to acquire more foreign funding as well.

**Financial Risk** LOFC offers leases, loans, hire purchase, pawning, factoring, credit cards and margin trading facilities for customers. In FY24, the Company recorded gross NPLs of ~13.86% and net NPLs of ~10.49%. It has maintained its gross NPLs level below industry levels. In terms of its segments, the lowest NPLs were recorded for pawning loans and margin trading, which remained minimal despite the economic conditions in the country. On the other hand, highest NPLs were recorded for products including hire purchase and factoring during FY24. The Company has invested in Government Securities worth LKR~28bn in FY24. LOFC has invested heavily in investment properties and has investments amounting to LKR~48.3bn in FY24, which is a ~17% growth compared to FY23. LOFC is exposed to foreign currency risk and manages it by entering in to forward rate contracts with the banks and placing deposits and maintaining financial assets in the same currency to negate the risk. LOFC has invested LKR~15bn in foreign currency designated assets. The Company has increased its dependency on customer deposits over the years. As at FY24, customer deposits constituted ~89% (FY23: ~83%; FY22: ~76%) of the funding base. LOFC recorded customer deposits amounting to LKR~206.4bn in FY24. Composition of the Interest-bearing borrowings and overfrafts from total funding reduced to ~11% (FY23: ~17%) as at FY24. The Capital Adequacy Ratio ("CAR") of the Company was recorded at ~23% and ~21.71% as at FY24 and FY23 respectively (FY22: ~20.7%), well above the regulatory requirement of ~14%.

#### Instrument Rating Considerations

About The Instrument CLF raised a debenture of LKR 100 each up to the value of LKR 3Bn, with an option to raise a further LKR 1Bn. At the event of an oversubscription, it had an additional option to issue up to a further LKR 1Bn at the discretion of the Company. The debenture has two types of debentures, namely Type A and Type B. Type A debentures interest rate is 10.5% with semi-annual payment intervals and Type B debentures interest rate is 6 months treasury bill rate + 4.25% with semi-annual payment intervals.

**Relative Seniority/Subordination Of Instrument** The claims of the debenture holders shall in the event of winding up of the Company rank after all the claims of secured creditors and preferential claims under any statutes governing the Company but pari passu to the claims of unsecured creditors of the Company and shall rank in priority to and over any subordinated debt of the Company and the ordinary and preference shareholder/s of the Company.

Credit Enhancement It is an unsecured debt instrument, and the debenture is not underwritten. The capital repayment will be done at the end of the tenor. The principal and the interest of the debenture is not secured by a specific asset of the Company.

| LRA   |            |            |            | I VD seels |
|---|------------|------------|------------|------------|
| Lanka Rating Agency   | LKR mln    | LKR mln    | LKR mln    | LKR mln    |
| LOLC Finance PLC  | Mar-24     | Mar-23     | Mar-22     | Mar-21     |
| Public Limited Company  | <b>12M</b> | <b>12M</b> | <b>12M</b> | <b>12M</b> |
| A BALANCE SHEET   |            |            |            |            |
| 1 Total Finance-net   | 222,658    | 220,937    | 201,660    | 102,994    |
| 2 Investments   | 96,366     | 78,066     | 73,702     | 42,750     |
| 3 Other Earning Assets  | 4,060      | 2,494      | 8,886      | 7,203      |
| 4 Non-Earning Assets  | 27,292     | 33,662     | 22,122     | 15,473     |
| 5 Non-Performing Finances-net   | 27,095     | 25,688     | 5,198      | 1,688      |
| Total Assets  | 377,472    | 360,848    | 311,567    | 170,109    |
| 6 Funding   | 232,631    | 242,553    | 212,957    | 126,710    |
| 7 Other Liabilities   | 22,496     | 17,486     | 15,057     | 7,510      |
| Total Liabilities   | 255,127    | 260,040    | 228,014    | 134,220    |
| Equity  | 122,345    | 100,808    | 83,553     | 35,889     |
|   | 122,010    | 100,000    | 00,000     |            |
| <b>B INCOME STATEMENT</b>   |            |            |            |            |
| 1 Mark Up Earned  | 75,006     | 69,040     | 30,570     | 33,762     |
| 2 Mark Up Expensed  | (37,019)   | (36,125)   | (8,980)    | (12,447)   |
| 3 Non Mark Up Income  | 13,495     | 9,087      | 8,603      | 5,262      |
| Total Income  | 51,482     | 42,002     | 30,193     | 26,577     |
| 4 Non-Mark Up Expenses  | (21,812)   | (18,961)   | (10,540)   | (10,219)   |
| 5 Provisions/Write offs/Reversals   | (4,657)    | (3,624)    | (72)       | (11,305)   |
| Pre-Tax Profit  | 25,013     | 19,417     | 19,580     | 5,053      |
| 6 Taxes   | (3,466)    | (4,024)    | (2,630)    | (687)      |
| Profit After Tax  | 21,547     | 15,393     | 16,951     | 4,366      |
| C RATIO ANALYSIS  |            |            |            |            |
| 1 PERFORMANCE   |            |            |            |            |
| a Non-Mark Up Expenses / Total Income   | 42.4%      | 45.1%      | 34.9%      | 38.4%      |
| b ROE   | 19.3%      | 16.7%      | 28.4%      | 13.0%      |
| 2 CREDIT RISK   | 17.570     | 10.770     | 20.470     | 15.070     |
| a Gross Finances (Total Finance-net + Non-Performing Advances<br>+ Non-Performing Debt Instruments) / Funding | 111.1%     | 106.6%     | 101.5%     | 93.0%      |
| <ul> <li>b Accumulated Provisions / Non-Performing Advances</li> <li>3 FUNDING &amp; LIQUIDITY</li> </ul>     | 24.4%      | 31.6%      | 64.1%      | 88.6%      |
| a Liquid Assets / Funding   | 19.5%      | 20.1%      | 22.0%      | 29.6%      |
| <ul><li>b Borrowings from Banks and Other Financial Instituties / Funding</li></ul>                           | 8.3%       | 12.3%      | 18.8%      | 11.9%      |
| 4 MARKET RISK   | 0.070      | 12.570     | 10.070     | 11.770     |
| a Investments / Equity  | 78.8%      | 77.4%      | 88.2%      | 119.1%     |
| b (Equity Investments + Related Party) / Equity   | 2.2%       | 2.7%       | 4.7%       | 3.3%       |
| 5 CAPITALIZATION  | 2.270      | 2.770      | T. / /0    | 5.570      |
| a Equity / Total Assets (D+E+F)   | 32.4%      | 27.9%      | 26.8%      | 21.1%      |
|   | 52.770     | 21.270     | 20.070     | £1.1/0     |



## Credit Rating

Credit rating reflects forward-looking opinion on credit worthiness of underlying entity or instrument; more specifically it covers relative ability to honor financial obligations. The primary factor being captured on the rating scale is relative likelihood of default.

S

| Cool-          | Long-term Rating<br>Definition   |
|----------------|--|
| Scale          | Definition   |
| AAA            | Highest credit quality. Lowest expectation of credit risk. Indicate exceptionally strong capacity for timely payment of financial commitments  |
| AA+            |  |
| AA             | Very high credit quality. Very low expectation of credit risk. Indicate very strong capacity for timely payment of financial commitments. This capacity is not significantly vulnerable to foreseeable events. |
| AA-            |  |
| $\mathbf{A}^+$ |  |
|                | High credit quality. Low expectation of credit risk. The capacity for timely payment of  |
|                | financial commitments is considered strong. This capacity may, nevertheless, be  |
| Α              | vulnerable to changes in circumstances or in economic conditions.  |
| А-             |  |
| BBB+           |  |
|                | Good credit quality. Currently a low expectation of credit risk. The capacity for timely   |
| BBB            | payment of financial commitments is considered adequate, but adverse changes in<br>circumstances and in economic conditions are more likely to impair this capacity.   |
| BBB-           |  |
| BB+            | Moderate risk. Possibility of credit risk developing. There is a possibility of credit risk  |
| BB             | developing, particularly as a result of adverse economic or business changes over time;<br>however, business or financial alternatives may be available to allow financial<br>commitments to be met.           |
| BB-            |  |
| <b>B</b> +     | High credit risk. A limited margin of safety remains against credit risk. Financial  |
| в              | commitments are currently being met; however, capacity for continued payment is  |
|                | contingent upon a sustained, favorable business and economic environment.  |
| B-             |  |
| CCC            | Very high credit risk. Substantial credit risk "CCC" Default is a real possibility.  |
| СС             | Capacity for meeting financial commitments is solely reliant upon sustained, favorable   |
| ~~             | business or economic developments. "CC" Rating indicates that default of some kind<br>appears probable. "C" Ratings signal imminent default.   |
| С              | appears probable. C Ratings signar miniment default.   |
| D              | Obligations are currently in default.  |

| Scale | Definition  |  |  |  |
|-------|---|--|--|--|
| A1+   | The highest capacity for timely repayment.  |  |  |  |
| A1    | A strong capacity for timely<br>repayment.  |  |  |  |
| A2    | A satisfactory capacity for timely<br>repayment. This may be susceptible to<br>adverse changes in business,<br>economic, or financial conditions.   |  |  |  |
| A3    | An adequate capacity for timely repayment.<br>Such capacity is susceptible to adverse<br>changes in business, economic, or financial<br>conditions. |  |  |  |
|       | The capacity for timely repayment is more   |  |  |  |

Short-term Rating

susceptible to adverse changes in business, **A4** economic, or financial conditions. Liquidity

may not be sufficient.



\*The correlation shown is indicative and, in certain cases, may not hold.

| Outlook (Stable, Positive,<br>Negative, Developing) Indicates<br>the potential and direction of a<br>rating over the intermediate term in<br>response to trends in economic<br>and/or fundamental<br>business/financial conditions. It is<br>not necessarily a precursor to a<br>rating change. 'Stable' outlook<br>means a rating is not likely to<br>change. 'Positive' means it may be<br>raised. 'Negative' means it may be<br>lowered. Where the trends have<br>conflicting elements, the outlook<br>may be described as 'Developing'. | Rating Watch Alerts to the<br>possibility of a rating change<br>subsequent to, or, in<br>anticipation of some material<br>identifiable event with<br>indeterminable rating<br>implications. But it does not<br>mean that a rating change is<br>inevitable. A watch should be<br>resolved within foreseeable<br>future, but may continue if<br>underlying circumstances are<br>not settled. Rating watch may<br>accompany rating outlook of<br>the respective opinion. | Suspension It is not<br>possible to update an<br>opinion due to lack<br>of requisite<br>information. Opinion<br>should be resumed in<br>foreseeable future.<br>However, if this<br>does not happen<br>within six (6)<br>months, the rating<br>should be considered<br>withdrawn. | Withdrawn A rating is<br>withdrawn on a)<br>termination of rating<br>mandate, b) the debt<br>instrument is<br>redeemed, c) the rating<br>remains suspended for<br>six months, d) the<br>entity/issuer defaults.,<br>or/and e) PACRA finds<br>it impractical to surveill<br>the opinion due to lack<br>of requisite<br>information. | Harmonization A<br>change in rating due to<br>revision in applicable<br>methodology or<br>underlying scale. |
|---|---|--|--|---|
|---|---|--|--|---|

Surveillance. Surveillance on a publicly disseminated rating opinion is carried out on an ongoing basis till it is formally suspended or withdrawn. A comprehensive surveillance of rating opinion is carried out at least once every six months. However, a rating opinion may be reviewed in the intervening period if it is necessitated by any material happening.

**Note.** This scale is applicable to the following methodology(s):

- a) Broker Entity Rating b) Corporate Rating
- c) Debt Instrument Rating
- d) Financial Institution Rating

e) Holding Company Rating

- f) Independent Power Producer Rating g) Microfinance Institution Rating
- h) Non-Banking Finance Companies Rating

Disclaimer: LRA has used due care in preparation of this document. Our information has been obtained from sources we consider to be reliable but its accuracy or completeness is not guaranteed. LRA shall owe no liability whatsoever to any loss or damage caused by or resulting from any error in such information. Contents of LRA documents may be used, with due care and in the right context, with credit to LRA. Our reports and ratings constitute opinions, not recommendations to buy or to sell.

LRA 📶

## **Regulatory and Supplementary Disclosure**

| Nature of Instrument   | Size of Issue<br>(LKR) Tenor |            | Security | Security Quantum of Security |     | Trustee | Book Value of<br>Assets as at<br>FY24 (LKR) |  |
|--|------------------------------|------------|----------|------------------------------|-----|---------|---|--|
| Listed , Rated , Senior ,<br>Unsecured , Redeemable 5bn 5 Years Unsecured<br>Debenture |                              | N/A        | N/A      | Bank of Ceylon               | N/A |         |   |  |
| Name of Issuer   | LOLC Finance PLC             |            |          |                              |     |         |   |  |
| Issue Date   | 24.09.2020                   | 24.09.2020 |          |                              |     |         |   |  |
| Maturity   | 23.09.2025                   |            |          |                              |     |         |   |  |
| Coupon Basis   | Semi-Annualy                 |            |          |                              |     |         |   |  |
| Repayment  | Maturity                     |            |          |                              |     |         |   |  |
| Option   | Redeemable                   |            |          |                              |     |         |   |  |

| LOLC Finance PLC   |                   |                        |                 |            |            |                       |  |
|--------------------|-------------------|------------------------|-----------------|------------|------------|-----------------------|--|
| Due Date Principal | Opening Principal | Principal<br>Repayment | Coupon Due Date | Fixed Rate | Coupon     | Principal Outstanding |  |
|                    | LKR (Mn)          |                        |                 |            | YYYY-MM-DD | LKR (Mn)              |  |
| Туре А             | 3,371             |                        |                 |            | Fixed      |                       |  |
| 23-Sep-24          |                   | -                      | 23-Sep-24       | 10.50%     | 2024-09-23 | 3,371                 |  |
| 24-Mar-25          |                   | -                      | 24-Mar-25       | 10.50%     | 2025-03-24 | 3,371                 |  |
| 23-Sep-25          |                   | 3,371                  | 23-Sep-25       | 10.50%     | 2025-09-23 |                       |  |
|                    |                   |                        |                 |            |            |                       |  |
| Type B             | 1,629             |                        |                 | Floating   | Floating   |                       |  |
| 23-Sep-24          |                   | -                      | 23-Sep-24       | 14.60%     | 23-Sep-24  | 1,629                 |  |
| 24-Mar-25          |                   | -                      | 24-Mar-25       | 14.60%     | 24-Mar-25  | 1,629                 |  |
| 23-Sep-25          |                   | 1,629                  | 23-Sep-25       | 14.60%     | 23-Sep-25  | -                     |  |
|                    |                   |                        |                 |            |            |                       |  |

#### **Rating Team Statements**

(1) Credit Rating Agency means a body corporate engaged in the business of assessing and evaluating the credit- worthiness of any issuer or a specific issue of securities. https://www.sec.gov.lk/credit-rating-agency/

#### **Conflict of Interest**

(2) i. LRA will disclose to the Commission all other business activities it is engaged in at the time of applying for its licence and inform the Commission in writing prior to engaging in any other business activity after obtaining a licence from the Commission. (Section 34 – Rules applicable to Credit Rating Agencies)

(2) ii.LRA will not engage in any other business which in the view of the Commission creates a conflict of interest unless prior written approval of the Commission is obtained. (Section 35 – Rules applicable to Credit Rating Agencies)

(2) iii. In the conduct of any such other business activity, the LRA will ensure that proper processes are in place to have a clear demarcation of the different functions pertaining to such businesses. (Section 36 – Rules applicable to Credit Rating Agencies)

#### Restrictions

(3) (i) LRA will not be outsource any part of its work, which has a direct bearing on the function of rating. (Section 24 – Rules applicable to Credit Rating Agencies)

(3) (ii) LRA will enter into a written agreement with the party to whom any work is outsourced. Such agreement contains an undertaking from the party to whom any work is outsourced that they shall comply with the laws, rules, and directives that the LRA is bound to follow. (Section 25 - Rules applicable to Credit Rating Agencies)

(4) The LRA will not appoint any individual as a member of the rating committee who:

(a) has a business development function of the Credit Rating Agency; or

(b) who initiates or participates in discussions regarding fees or payments with any Client of the LRA. (Section 28 – Rules applicable to Credit Rating Agencies)

#### **Conduct of Business**

(5) Prior to the commencement of a rating or during such process the LRA will not promise, assure or guarantee to a Client that a particular rating will be assigned. (Section 39 – Rules applicable to Credit Rating Agencies)

(6) LRA performs a rigorous and formal periodic review of all its methodologies. Such methodologies will be made available to the Commission for perusal, upon request. (Section 41 – Rules applicable to Credit Rating Agencies)

#### Independence & Conflict of interest

(7) LRA receives compensation from the entity being rated or any third party for the rating services it offers. The receipt of this compensation has no influence on LRA's opinions or other analytical processes. In all instances, LRA is committed to preserving the objectivity, integrity, and independence of its ratings.

(8) LRA will not engage in any other business which in the view of the Commission creates a conflict of interest unless prior written approval of the Commission is obtained. (Section 35 – Rules applicable to Credit Rating Agencies)

(9) LRA will structure its rating teams and processes to promote continuity, consistency and avoid bias in the rating process. (Section 47 – Rules applicable to Credit Rating Agencies)

(10) LRA's Revenue from the LOLC Group is more than 5% of its total earned in the preceding year.

#### Monitoring and review

(11) For purposes of transparency the LRA will publish sufficient information about an entity/security rated, frequency of default and whether a rating grade assigned has changed over time. The definitions and computation methods for the default rates stated in the default studies shall also be disclosed. (Section 44 – Rules applicable to Credit Rating Agencies)

- LRA maintain the following records pertaining to Clients:
- (a) all internal records to support its credit rating opinions;

(b) all particulars relating to Clients at its office which shall include the name and registered address and contact numbers of such Client, names and addresses of their directors as at the date of rating, its issued share capital and the nature of business; and

(c) a written record of all complaints received from Clients and action taken thereon by the LRA. (Section 48 – Rules applicable to Credit Rating Agencies)

(12) LRA maintains confidentiality of all non-public information entrusted to it by Clients at all times including such Client's identity and transactions carried out for such Client unless and to the extent such disclosure is required by law, or unless authorised by the Client to disclose such information. (Section 50 – Rules applicable to Credit Rating Agencies)

(13) LRA does not destroy, conceal or alter any records, property or books relating to the business of the Credit Rating Agency which are in its possession or under its control with the intention of defeating, preventing, delaying or obstructing the carrying out of any examination (Section 53 – Rules applicable to Credit Rating Agencies)

#### **Probability of Default**

(14) LRA's Rating Scale reflects the expectation of credit risk. The highest rating has the lowest relative likelihood of default (i.e., probability).

#### **Proprietary Information**

(15) All information contained herein is considered proprietary by LRA. Hence, none of the information in this document can be copied or, otherwise reproduced, stored or disseminated in whole or in part in any form or by any means whatsoever by any person without LRA's prior written consent.